

Access Statement For TILTRIDGE FARM AND VINEYARD

Introduction

We aim to cater for the needs of all visitors in our home-based three bedroom Bed and Breakfast. The following statement is a summary of our provision. If you have any specific questions, please feel free to call us and we will endeavour to help.

Pre-Arrival

- Local transport is very limited and the nearest bus stop is in Upton-upon-Severn, approximately one mile away from Tiltridge. The nearest train station is at Great Malvern, about four miles away. If you are not coming by car we can recommend a local taxi, or by special arrangement we can collect guests from Upton or Malvern.
- On our website you will find pictures of our three bedrooms, all of which are on the first floor.
- Information and menus can be provided in large print by prior arrangement.
- We can be contacted by phone, fax or email (detailed below).

Arrival & Car Parking Facilities

- Three car parking spaces close to the house are reserved for guests. A gravelled parking area quickly gives way to a paved terrace and path with a four inch step up to the square porticoed front door area.
- Sensor lights provide illumination at night.
- We will give any help necessary with luggage.
- Dogs are welcome (by prior arrangement).

Main Entrance & Reception

- The large knockered front door leads into a well-lit main hall which is about 2m x 4m. There is a 2cm weather strip across the threshold. The main staircase abuts into the hall and two rooms lead from it, one being into the guest sitting room just inside the front door. There are two fire extinguishers and an emergency red fire alarm on the walls next to the front door. The floor is tiled with a rug. There is a reception table with a small hand bell to summon attention.

Public Areas - General (Internal)

- Access from the hall to the dining room is via a 16cm step down to a lower passage. This is highlighted by a lighter coloured tile strip and the area is well lit. There is a rug on the floor. Guests are advised about the step on arrival.
- Bedrooms are accessed via the carpeted staircase from the main hall. This is in three lifts of four, five and seven steps. The first two lifts have a balustrade and the third has a handrail and all are well lit.
- At night the lighting is reduced after about 10.30pm but guests are welcome to put the main lights on if it will aid access.
- There is central heating throughout.
- Just inside the front door is the guest sitting room with easy chairs and two settees providing seating for ten people. There is a low table in the middle, a TV and video, both with remote control.

Public Areas - WC

- A tiled toilet and hand basin is available accessed either through the dining room or through our kitchen. It is too small for a wheelchair but there is a disabled toilet not too far away next to the vineyard shop in the barn. We will give any assistance necessary.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- The dining room is accessed from the main hall down the 16cm step mentioned before. The room is spacious, well-lit and carpeted. There is one main oval table (of the four leg type) and seats six. We can help with any variation of seating needed.
- A radio is usually on during breakfast, but this can be turned down or off if requested.
- I have a magnifying glass available for the menu if needed.
- I will do my best to supply any special diets or comply with any special needs, especially if given some notice.

Laundry

- I am happy to do any washing or drying needed on request.

Shop

- Not available

Treatment room/s

- Not available

Leisure Facilities

- Not available

Outdoor Facilities

- We have a garden outside the front of the house which guests are welcome to use. There is a large, reasonably level flagged terrace with two sets of cast iron tables and chairs. The terrace is divided from the flower beds and two small patches of grass by a low brick wall. There are other benches and tables dotted around the property.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not available

Bedrooms

- All bedrooms are on the first floor and there is no lift. On the landing there are two more fire extinguishers and an emergency red alarm box. Guests are requested to read the fire safety procedure on the back of the door in each of the bedrooms.
- All the bedrooms can be viewed on the website and all are ensuite. Bedroom 1 and 3 are doubles and Bedroom 2 is a twin. Only Bedroom 1 has a bath as well as a shower.
- Bedroom 2 (the twin) is in the oldest part of the house and can only be accessed from the landing down five narrow steps. The ceiling slopes on either side of the room and there are low beams in the bedroom and the bathroom, particularly over the toilet.
- Both double rooms have a king-sized bed.
- TVs have remote controls.
- All rooms have fitted short-pile carpets and at least one comfortable

armchair.

- The heating is turned off during the night, but extra heating can be provided on request.

Bathroom, Shower-room & WC [Ensuite or Shared]

- As above

Self-Catering Kitchen

- Not available

Caravans, Holiday Homes & Twin Units

- Not available

Touring Facilities (Holiday Parks)

- Not available

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not available

Attractions (Displays, exhibits, rides etc.)

- Not applicable

Grounds and Gardens

- Guests are welcome to look round the vineyard which is grassed round the edges. If the ground is firm it is probably possible to push a wheelchair but it would be hard work!
- There is a large pond near the car park. It is shallow (probably no more than a metre at its deepest) and generally dries up during the summer months.
- The car park and surround area is gravelled.

Additional Information

- Wireless network is available throughout.
- There is a fridge located on the landing available for guests use.

Contact Information

- Address: Tiltridge Farm and Vineyard, Upper Hook Road, Upton-Upon-Severn, Worcestershire, WR8 0SA
- Telephone: 01684 592906
- Fax: 01684 594142
- Email: info@tiltridge.com
- Website: www.tiltridge.com
- Grid reference: SO836406
- Local accessible taxi numbers: Upton Dial-a-Cab Service 07710 014966 or Answerphone 01684 593939

Future Plans

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We welcome your feedback to help us continuously improve if you have any comments please phone 01684 592906 or email info@tiltridge.com